

Booking #: 3840607
Cost Centre: 4016501
Date: 27-Jun-2011
Consultant: MARK MOONEY
Phone: 07 3393 8855
Email: mark.mooney@campustravel.com.au
Ordered By: Mr ADAM POSTULA
GDS Reference: WfJ5KA



PHYSICS ANNEX BUILDING STAFF HOUSE ROAD
UNIVERSITY OF QUEENSLAND QLD 4072

Passenger

POSTULA / ADAM MR

IF YOU NEED HELP DURING YOUR TRIP

Call Campus Travel Customer Assist for support for airlines, hotels or car bookings 24 hours a day, 7 days a week. International: +61 7 3011 7823 or within Australia: 1300 727 720.

If you require medical support, evacuation or any other Insurance related matters call: ACE Travel Insurance +61 2 8907 5995 24 hours a day, 7 days a week.

Policy 01PP529201

BEFORE DEPARTURE

PASSPORT: You must have a Passport with 6 months validity. If you are not traveling on an Australian Passport, please ask for additional advice. The visa advice below applies ONLY to Australian passports.

IMPORTANT VISA AND TICKET CONDITIONS - PLEASE READ

E-TICKETS HAVE BEEN ISSUED FOR YOUR JOURNEY. DETAILS ARE AS FOLLOWS:

ELECTRONIC TICKET LIST

NAME	TICKET NUMBER
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POSTULA/A	6955117752030
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POSTULA/S	6955117752031
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Your Itinerary

	Thu 07 Jul 2011 at 2230	EVA AIRWAYS (BR316)
Departing:		BRISBANE (Terminal I) at 2230
Arriving:		TAIPEI (Terminal 2), Fri 08 Jul 2011 at 05:30
Class of Service:		U - Economy Class [U-BLSN6M1] *
Flight Status:		Confirmed [HK]
Airline Reference:		CDERKK
Ticket Number (POSTULA / ADAM MR):		695 5117752030
Aircraft:		AIRBUS 332
Number of Seats:		2
Number of Stops:		0
Flight Time:		9 hrs

**Fri 08 Jul 2011 at 2355**

Departing:	EVA AIRWAYS (BR87) TAIPEI (Terminal 2) at 2355
Arriving:	PARIS/CHARLES DE GAULLE (Terminal 1), Sat 09 Jul 2011 at 07:45
Class of Service:	U - Economy Class [U-BLSN6M1] *
Flight Status:	Confirmed [HK]
Airline Reference:	CDERKK
Ticket Number (POSTULA / ADAM MR):	695 5117752030
Aircraft:	BOEING 777
Number of Seats:	2
Number of Stops:	0
Flight Time:	13 hrs 50 mins

**Thu 03 Nov 2011 at 1120**

Departing:	EVA AIRWAYS (BR88) PARIS/CHARLES DE GAULLE (Terminal 1) at 1120
Arriving:	TAIPEI (Terminal 2), Fri 04 Nov 2011 at 07:05
Class of Service:	U - Economy Class [U-BLSN6M1] *
Flight Status:	Confirmed [HK]
Airline Reference:	CDERKK
Ticket Number (POSTULA / ADAM MR):	695 5117752030
Aircraft:	BOEING 777
Number of Seats:	2
Number of Stops:	0
Flight Time:	12 hrs 45 mins

**Fri 09 Dec 2011 at 2230**

Departing:	EVA AIRWAYS (BR315) TAIPEI at 2230
Arriving:	BRISBANE, Sat 10 Dec 2011 at 09:25
Class of Service:	U - Economy Class [U-BLSN6M1] *
Flight Status:	Confirmed [HK]
Airline Reference:	CDERKK
Ticket Number (POSTULA / ADAM MR):	695 5117752030
Number of Seats:	2
Number of Stops:	0

* Please check the booking terms and conditions for the rules of carriage for each flight on your itinerary.

Booking References

Comment:

Purchase Order

credit card

TRAVEL DOCUMENTATION

Passport must have 6 MONTHS validity from your return date. Ticket name must match passport. You must check if visas are required. Non-Australian passports may require a re-entry visa. Restrictions apply if you have a criminal record/communicable illness/past deportation history

Visa requirements, see <http://visalink.com.au> or call 1902-211-133 or check requirements with your Travel Manager

Due to changes to requirements by the Australian Government, travel agents must now sight passports of all travellers that we book to depart from Australia.

In view of this requirement would you please fax a copy of the pages of your passport that show your photograph, issue date and validity date for us to keep on file and advise the details on all your reservations

CANCELLATION FEES

Cancellation fees apply to all bookings subject to the supplier conditions plus Campus Travel administration fee

NO SHOW

A no show for your flight may cause the airline(s) to cancel all onward reservations and may also require ticket upgrade to a higher fare type.

LIQUIDS, AEROSOLS AND GELS

There are strict rules for taking liquids, aerosols and gels on the majority of international flights.

Each container of liquids, aerosols or gels in your carry-on baggage must be 100 millilitres or less. All the containers must be sealed in a single transparent, one-litre or less plastic bag. You may still carry on board prescription medicines. Baby products and non-prescription medicines required on board are also allowed, however proof of need may be required. For more information, visit the website: <http://travelsecure.infrastructure.gov.au>

CHECK IN DETAILS - INTERNATIONAL

Economy class: a minimum of 2 hours prior to departure

Business / First class: 90 minutes prior to departure

If connecting from a domestic to international flight in Australia, check in at least 60 minutes prior to departure

USA INFORMATION

Traveller to the USA please note, The Transport Security Administration advise not to lock your check-in baggage unless your bags are on the list of the Transport Security Administration where they have master keys for. Otherwise TSA reserves the right to break open the locks. For details please visit www.TSATravelTips.us

HEALTH

For the latest Health Information & Vaccination requirements, please see <http://www.tmvc.com.au> or for World Health Organisation update <http://www.who.int>

Please contact your doctor or telephone Health Services Australia (HSA) for the latest information on health risks in affected regions -

Sydney - 02-9806 7333 Melbourne - 03-9224 8381 Brisbane - 07- 3307 9444

SEATING

Seating requests are not guaranteed by airlines and may be changed without notice

Hotel Guarantees

In order for your hotel booking to be held after 6pm, your arrival has to be guaranteed with a credit card or a Campus Guarantee. We will always use the credit card number in your Campus Travel Profile, or your Company's credit card if that is the policy. If we do not have a credit card to guarantee your arrival, the hotel is within their rights to cancel your reservation at 6pm.

Cancellation Penalties

Hotels can charge a cancellation penalty, dependent on the notice given.

Some hotels will charge for cancellations after 4pm, others after 6pm.

Conditions vary during special event periods. These should be checked prior to booking. Please refer to your itinerary for the cancellation period applicable to your hotel booking(s)

Hotel Check In Time

If you intend arriving at your accommodation later than 8pm, please contact your accommodation to make arrangements for late check-in.

AFTER HOURS TRAVEL ASSISTANCE If dialling from within Australia, phone 1300 727 720. If dialling from abroad, phone 61 7 3011 7823 PLEASE NOTE: Between 6pm-8am AEST week days and on weekends, our After Hours Service is for urgent bookings/amendments. It is operated by our own staff for personalised service. We access same systems and profiles. Voicemail is actioned in order of receipt.

* If a ticket reissue is required, additional costs may apply.

Tickets reissued in different seasons attract different costs.

Visa may be required depending on nationality.

Passport must have at least 6 months validity.

Non transferable ticket

Name Changes not allowed

Changes only permitted subject to availability of booking class and validity of fare.

Minimum and Maximum stay rules apply

UQ TRAVEL INSURANCE

UQ has a travel insurance policy for all staff members and certain students undertaking authorised business travel. Refer to Finance and Business Services for full details

Insurer Ace Insurance Limited
Emergency Phone Number: +61 2 8907 5995 (Reverse Charges Worldwide)
Policy Number: 01PP529201

TICKET CHANGES/REISSUE/CANCELLATION

Domestic - \$15 plus airline fees

International - \$80 plus airline fees

Rules of Carriage

Multiple fare rules could exist for this selected fare. Please contact your Travel Manager for the complete rules and conditions of your airfare.

Booking Terms and Conditions

Please read the following terms and conditions carefully. You must not accept any booking unless you understand and agree with the following terms and conditions. Campus Travel is a division of Australian OpCo Pty Ltd which is in turn owned by Flight Centre Limited. References to "us", "we", "our" and/or "Campus Travel" in these booking terms and conditions shall mean and include Australian OpCo Pty Ltd trading as Campus Travel and Flight Centre Limited.

Prices: All prices are subject to availability and can be withdrawn or varied without notice. The price is only guaranteed when paid in full. Please note that prices quoted are subject to change. Price changes may occur by reason of matters outside our control which increase the cost of the product or service. Such factors include adverse currency fluctuations, fuel surcharges, taxes and airfare increases. Please contact your consultant for up to date prices.

Refunds, Changes and Cancellation Fees: We are unable to provide a refund to you until we receive the funds from the relevant supplier. Cancelled bookings will incur charges. These charges can be up to 100% of the cost of the booking, regardless of whether travel has commenced. Fees and extra charges will apply where a booking is changed. Fees and extra charges will also apply when tickets or documents are re-issued. Where we incur any liability for a cancellation fee or charge for any booking which you cancel, you agree to indemnify us for the amount of that fee or charge.

Deposit and Final Payment: You will be required to pay a deposit or deposits when booking. Your consultant will advise you of how much that will be. All deposits are non-refundable. Final payment is required no later than 6 weeks prior to departure unless otherwise stated. Some airfares or services must be paid in full at the time of booking.

Payments by Credit Card: Credit card surcharges of 1.98% for Visa, Mastercard and American Express, and 3% for Diner's Club will apply when paying by credit card. If for any reason any travel service provider is unable to provide the services for which you have contracted, your remedy lies against that provider, and not against us. In the event that payment has been made to us by credit card, you agree that you will not seek to charge back your payment to us.

Payments by B-Pay: Please note that BPAY takes up to 3 business days to process. If you are paying by this method you will need to make the payment at least 3 business days prior to the actual due date. You must notify your consultant of your payment once it has been made.

Payments by Cheque: Please note that cheque payments (including bank cheques) require 5 business days to process. If you are paying by this method you will need to make the payment at least 5 business days prior to the actual due date. You agree not to stop payment of the cheque even when you cancel a booking. You agree that we may apply the proceeds of the cheque to satisfy any liability you have to us, including any liability in respect of cancellation fees, before refunding the balance to you.

Taxes: Airline taxes are subject to change and are confirmed at the time your airline ticket is issued. There may also be a local tax charged at some airports.

Travel Insurance: We are an authorised representative of CoverMore Travel Insurance Services Pty Ltd, Australian Financial Services Licence number 241713, on whose behalf we act. You must obtain a Product Disclosure Statement relating to the travel insurance product you are considering purchasing and should read that document before making any

decision about whether to acquire the product. Travel Insurance is strongly recommended by the Department of Foreign Affairs and Trade for all overseas travel. Please complete your travel insurance application form, sign it and return it to us. We cannot issue your insurance until this form is provided regardless of whether payment has been made. If you decline travel insurance you may be required to sign a disclaimer.

Agency: We act as an agent only. We sell various travel related products on behalf of numerous transport, accommodation and other service providers, such as airlines, coach, rail and cruise line operators. Our obligation is to make travel bookings on your behalf and to arrange relevant contracts between you and travel service providers. We have no responsibility for these services nor do we make or give any warranty or representation regarding their standard. All bookings are made on your behalf subject to the terms and conditions and limitations of liability imposed by these service providers. Your legal recourse is against the specific provider and not us. If for any reason, any travel service provider is unable to provide the services for which you have contracted your remedy lies against the provider and not with us.

Liability: We do not accept any liability of whatever nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by force majeure or any other event which is beyond our control and which is not preventable by reasonable diligence on our part.

Special Requirements: Please liaise with your consultant regarding any special requirements you may have for your travel arrangements such as special meal and seating requests.

Frequent Flyer: Please advise your consultant of your frequent flyer membership details for inclusion in your booking. Please check your frequent flyer program for the specific terms of your membership. We cannot guarantee that the supplier will credit you with points for your booking.

Passports & Visas: It is your responsibility to ensure that you have valid passports, visas and re-entry permits which meet the requirements of immigration and other government authorities. Any fines, penalties, payments or expenditures incurred as a result of such documents not meeting the requirements of those authorities will be your sole responsibility. All travelers must have a valid passport for international travel and many countries require at least 6 months validity from the date of return and some countries require a machine-readable passport. If you need information regarding visa and other travel document requirements for your trip please let us know. We can obtain such information from an external visa advisory service provider on your behalf. We do not warrant the accuracy of such information and accept no liability for any loss or damage which you may suffer in reliance on it. If you wish, we can obtain visas for you through this external service and fees will apply. If you are travelling to the United States please see <https://esta.cbp.dhs.gov> for information regarding compulsory pre-registration for their visa waiver program. Please note, you may not meet the requirements of ESTA and may be required to obtain a visa.

Travel Advice: For travel advice please contact the

Department of Foreign Affairs and Trade or visit their website at www.smartraveller.gov.au.

Health: You must ensure that you are aware of any health requirements for your travel and ensure that you carry all necessary vaccination documentation. Please check with your local doctor or specialist vaccination clinic.

Travel Documents: Travel documents include (without limitation) airline tickets, hotel vouchers, tour vouchers or any other document (whether in electronic form or otherwise) used to confirm an arrangement with a service provider. Travel documents may be subject to certain conditions and/or restrictions including (without limitation) being non-refundable, non-date-changeable and subject to cancellation and/or amendment fees. Travel documents cannot be transferred to another person to use. All airline tickets must be issued in the name of the passport/photo identity holder. An incorrect name on a booking may result in an inability to use that booking and the booking being cancelled. Any errors in names, dates and timings on your documentation will be your responsibility if not advised at the time of booking. It is your responsibility to collect all travel documents from us prior to travel. As a general rule your travel documents will be available for collection 2 weeks prior to departure, however this will depend on your individual arrangements. Please contact your consultant to confirm when your travel documents are ready for collection.

Privacy Policy: We are committed to protecting your personal information. Our Privacy Policy is available for viewing at www.flightcentre.com.au or in store.

Monies Not Held On Trust: All monies paid by you to us will be the property of us and will be a debt due and payable to the travel service provider once the services to which the money relates have been provided. You agree and acknowledge that such monies will not be held by us on trust for and on behalf of you and we may hold such monies in any account as we see fit, including with our own and/or other customer monies.

Governing Law: If any dispute arises in relation to the agreement between you and us, the laws of Australia will apply. You irrevocably and unconditionally submit to the exclusive jurisdiction of the courts of Australia, and waive any right that you may have to object to an action being brought in those courts.

I acknowledge that I am 18 years of age or older and that I understand and agree with the above terms and conditions.

Signature: _____

Full Name: _____ Date: _____

These terms were last updated on 1 April 2010.

Booking #: 3840607
Cost Centre: 4016501
Date: 27-Jun-2011
Consultant: MARK MOONEY
Phone: 07 3393 8855
Email: mark.mooney@campustravel.com.au
Ordered By: Mr ADAM POSTULA
GDS Reference: WFJ5KA



PHYSICS ANNEX BUILDING STAFF HOUSE ROAD
UNIVERSITY OF QUEENSLAND QLD 4072

Passenger

POSTULA / STANISLAWA MRS

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If you require medical support, evacuation or any other Insurance related matters call: ACE Travel Insurance +61 2 8907 5995 24 hours a day, 7 days a week.

Policy 01PP529201

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NAME	TICKET NUMBER
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POSTULA/S	6955117752031
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Arriving:		TAIPEI (Terminal 2), Fri 08 Jul 2011 at 05:30
Class of Service:		U - Economy Class [U-BLSN6M1] *
Flight Status:		Confirmed [HK]
Airline Reference:		CDERKK
Ticket Number (POSTULA / STANISLAWA MRS):		695 5117752031
Aircraft:		AIRBUS 332
Number of Seats:		2
Number of Stops:		0
Flight Time:		9 hrs

**Fri 08 Jul 2011 at 2355**

Departing: TAIPEI (Terminal 2) at 2355
 Arriving: PARIS/CHARLES DE GAULLE (Terminal 1), Sat 09 Jul 2011 at 07:45
 Class of Service: U - Economy Class [U-BLSN6M1] *
 Flight Status: Confirmed [HK]
 Airline Reference: CDERKK
 Ticket Number (POSTULA / STANISLAWA MRS): 695 5117752031
 Aircraft: BOEING 777
 Number of Seats: 2
 Number of Stops: 0
 Flight Time: 13 hrs 50 mins

EVA AIRWAYS (BR87)**Thu 03 Nov 2011 at 1120**

Departing: PARIS/CHARLES DE GAULLE (Terminal 1) at 1120
 Arriving: TAIPEI (Terminal 2), Fri 04 Nov 2011 at 07:05
 Class of Service: U - Economy Class [U-BLSN6M1] *
 Flight Status: Confirmed [HK]
 Airline Reference: CDERKK
 Ticket Number (POSTULA / STANISLAWA MRS): 695 5117752031
 Aircraft: BOEING 777
 Number of Seats: 2
 Number of Stops: 0
 Flight Time: 12 hrs 45 mins

EVA AIRWAYS (BR88)**Fri 09 Dec 2011 at 2230**

Departing: TAIPEI at 2230
 Arriving: BRISBANE, Sat 10 Dec 2011 at 09:25
 Class of Service: U - Economy Class [U-BLSN6M1] *
 Flight Status: Confirmed [HK]
 Airline Reference: CDERKK
 Ticket Number (POSTULA / STANISLAWA MRS): 695 5117752031
 Number of Seats: 2
 Number of Stops: 0

EVA AIRWAYS (BR315)

* Please check the booking terms and conditions for the rules of carriage for each flight on your itinerary.

Booking References

Comment:

Purchase Order

credit card

TRAVEL DOCUMENTATION

Passport must have 6 MONTHS validity from your return date. Ticket name must match passport. You must check if visas are required. Non-Australian passports may require a re-entry visa. Restrictions apply if you have a criminal record/communicable illness/past deportation history

Visa requirements, see <http://visalink.com.au> or call 1902-211-133 or check requirements with your Travel Manager

Due to changes to requirements by the Australian Government, travel agents must now sight passports of all travellers that we book to depart from Australia.

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CANCELLATION FEES

Cancellation fees apply to all bookings subject to the supplier conditions plus Campus Travel administration fee

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A no show for your flight may cause the airline(s) to cancel all onward reservations and may also require ticket upgrade to a higher fare type.

LIQUIDS, AEROSOLS AND GELS

There are strict rules for taking liquids, aerosols and gels on the majority of international flights.

Each container of liquids, aerosols or gels in your carry-on baggage must be 100 millilitres or less. All the containers must be sealed in a single transparent, one-litre or less plastic bag. You may still carry on board prescription medicines. Baby products and non-prescription medicines required on board are also allowed, however proof of need may be required. For more information, visit the website: <http://travelsecure.infrastructure.gov.au>

CHECK IN DETAILS - INTERNATIONAL

Economy class: a minimum of 2 hours prior to departure

Business / First class: 90 minutes prior to departure

If connecting from a domestic to international flight in Australia, check in at least 60 minutes prior to departure

USA INFORMATION

Traveller to the USA please note, The Transport Security Administration advise not to lock your check-in baggage unless your bags are on the list of the Transport Security Administration where they have master keys for. Otherwise TSA reserves the right to break open the locks. For details please visit www.TSATravelTips.us

HEALTH

For the latest Health Information & Vaccination requirements, please see <http://www.tmvc.com.au> or for World Health Organisation update <http://www.who.int>

Please contact your doctor or telephone Health Services Australia (HSA) for the latest information on health risks in affected regions -

Sydney - 02-9806 7333 Melbourne - 03-9224 8381 Brisbane - 07- 3307 9444

SEATING

Seating requests are not guaranteed by airlines and may be changed without notice

Hotel Guarantees

In order for your hotel booking to be held after 6pm, your arrival has to be guaranteed with a credit card or a Campus Guarantee. We will always use the credit card number in your Campus Travel Profile, or your Company's credit card if that is the policy. If we do not have a credit card to guarantee your arrival, the hotel is within their rights to cancel your reservation at 6pm.

Cancellation Penalties

Hotels can charge a cancellation penalty, dependent on the notice given.

Some hotels will charge for cancellations after 4pm, others after 6pm.

Conditions vary during special event periods. These should be checked prior to booking. Please refer to your itinerary for the cancellation period applicable to your hotel booking(s)

Hotel Check In Time

If you intend arriving at your accommodation later than 8pm, please contact your accommodation to make arrangements for late check-in.

AFTER HOURS TRAVEL ASSISTANCE If dialling from within Australia, phone 1300 727 720. If dialling from abroad, phone 61 7 3011 7823 PLEASE NOTE: Between 6pm-8am AEST week days and on weekends, our After Hours Service is for urgent bookings/amendments. It is operated by our own staff for personalised service. We access same systems and profiles. Voicemail is actioned in order of receipt.

* If a ticket reissue is required, additional costs may apply.

Tickets reissued in different seasons attract different costs.

Visa may be required depending on nationality.

Passport must have at least 6 months validity.

Non transferable ticket

Name Changes not allowed

Changes only permitted subject to availability of booking class and validity of fare.

Minimum and Maximum stay rules apply

UQ TRAVEL INSURANCE

UQ has a travel insurance policy for all staff members and certain students undertaking authorised business travel. Refer to Finance and Business Services for full details

Insurer

Ace Insurance Limited

Emergency Phone Number: +61 2 8907 5995 (Reverse Charges Worldwide)

Policy Number: 01PP529201

TICKET CHANGES/REISSUE/CANCELLATION

Domestic - \$15 plus airline fees

International - \$80 plus airline fees

Rules of Carriage

Multiple fare rules could exist for this selected fare. Please contact your Travel Manager for the complete rules and conditions of your airfare.

Booking Terms and Conditions

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Deposit and Final Payment: You will be required to pay a deposit or deposits when booking. Your consultant will advise you of how much that will be. All deposits are non-refundable. Final payment is required no later than 6 weeks prior to departure unless otherwise stated. Some airfares or services must be paid in full at the time of booking.

Payments by Credit Card: Credit card surcharges of 1.98% for Visa, Mastercard and American Express, and 3% for Diner's Club will apply when paying by credit card. If for any reason any travel service provider is unable to provide the services for which you have contracted, your remedy lies against that provider, and not against us. In the event that payment has been made to us by credit card, you agree that you will not seek to charge back your payment to us.

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Taxes: Airline taxes are subject to change and are confirmed at the time your airline ticket is issued. There may also be a local tax charged at some airports.

Travel Insurance: We are an authorised representative of CoverMore Travel Insurance Services Pty Ltd, Australian Financial Services Licence number 241713, on whose behalf we act. You must obtain a Product Disclosure Statement relating to the travel insurance product you are considering purchasing and should read that document before making any

decision about whether to acquire the product. Travel Insurance is strongly recommended by the Department of Foreign Affairs and Trade for all overseas travel. Please complete your travel insurance application form, sign it and return it to us. We cannot issue your insurance until this form is provided regardless of whether payment has been made. If you decline travel insurance you may be required to sign a disclaimer.

Agency: We act as an agent only. We sell various travel related products on behalf of numerous transport, accommodation and other service providers, such as airlines, coach, rail and cruise line operators. Our obligation is to make travel bookings on your behalf and to arrange relevant contracts between you and travel service providers. We have no responsibility for these services nor do we make or give any warranty or representation regarding their standard. All bookings are made on your behalf subject to the terms and conditions and limitations of liability imposed by these service providers. Your legal recourse is against the specific provider and not us. If for any reason, any travel service provider is unable to provide the services for which you have contracted your remedy lies against the provider and not with us.

Liability: We do not accept any liability of whatever nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by force majeure or any other event which is beyond our control and which is not preventable by reasonable diligence on our part.

Special Requirements: Please liaise with your consultant regarding any special requirements you may have for your travel arrangements such as special meal and seating requests.

Frequent Flyer: Please advise your consultant of your frequent flyer membership details for inclusion in your booking. Please check your frequent flyer program for the specific terms of your membership. We cannot guarantee that the supplier will credit you with points for your booking.

Passports & Visas: It is your responsibility to ensure that you have valid passports, visas and re-entry permits which meet the requirements of immigration and other government authorities. Any fines, penalties, payments or expenditures incurred as a result of such documents not meeting the requirements of those authorities will be your sole responsibility. All travelers must have a valid passport for international travel and many countries require at least 6 months validity from the date of return and some countries require a machine-readable passport. If you need information regarding visa and other travel document requirements for your trip please let us know. We can obtain such information from an external visa advisory service provider on your behalf. We do not warrant the accuracy of such information and accept no liability for any loss or damage which you may suffer in reliance on it. If you wish, we can obtain visas for you through this external service and fees will apply. If you are travelling to the United States please see <https://esta.cbp.dhs.gov> for information regarding compulsory pre-registration for their visa waiver program. Please note, you may not meet the requirements of ESTA and may be required to obtain a visa.

Travel Advice: For travel advice please contact the

Department of Foreign Affairs and Trade or visit their website at www.smartraveller.gov.au.

Health: You must ensure that you are aware of any health requirements for your travel and ensure that you carry all necessary vaccination documentation. Please check with your local doctor or specialist vaccination clinic.

Travel Documents: Travel documents include (without limitation) airline tickets, hotel vouchers, tour vouchers or any other document (whether in electronic form or otherwise) used to confirm an arrangement with a service provider. Travel documents may be subject to certain conditions and/or restrictions including (without limitation) being non-refundable, non-date-changeable and subject to cancellation and/or amendment fees. Travel documents cannot be transferred to another person to use. All airline tickets must be issued in the name of the passport/photo identity holder. An incorrect name on a booking may result in an inability to use that booking and the booking being cancelled. Any errors in names, dates and timings on your documentation will be your responsibility if not advised at the time of booking. It is your responsibility to collect all travel documents from us prior to travel. As a general rule your travel documents will be available for collection 2 weeks prior to departure, however this will depend on your individual arrangements. Please contact your consultant to confirm when your travel documents are ready for collection.

Privacy Policy: We are committed to protecting your personal information. Our Privacy Policy is available for viewing at www.flightcentre.com.au or in store.

Monies Not Held On Trust: All monies paid by you to us will be the property of us and will be a debt due and payable to the travel service provider once the services to which the money relates have been provided. You agree and acknowledge that such monies will not be held by us on trust for and on behalf of you and we may hold such monies in any account as we see fit, including with our own and/or other customer monies.

Governing Law: If any dispute arises in relation to the agreement between you and us, the laws of Australia will apply. You irrevocably and unconditionally submit to the exclusive jurisdiction of the courts of Australia, and waive any right that you may have to object to an action being brought in those courts.

I acknowledge that I am 18 years of age or older and that I understand and agree with the above terms and conditions.

Signature: _____

Full Name: _____ Date: _____

These terms were last updated on 1 April 2010.